

# Technical support employee (m/f/d)



## Support us in exciting tasks

### This is who we are

Desay SV Automotive Europe specializes in antenna, electronics and software solutions for different industries and applications. Among them original equipment of vehicles, vehicle antennas and accessories, public safety communications and smart meter/smart industry. With our own research, development and production in Weimar, we stand for the highest quality and reliability "Made in Germany". We are part of Desay SV, a leading supplier of infotainment and driver assistance systems with headquarters in China.

### This is what awaits you

- Technical support for customers and partners
- Active and individual customer support and advice by telephone
- Support of sales projects, e. g. tenders
- Preparation and implementation of product training courses
- Liaison function between customers and internal departments on technical matters
- Preparation of technical documentation for the sales process
- Support of the product development process; proposals for new products, product changes and discontinuations
- Responsibility and execution of written and telephone correspondence
- Collecting, organising and condensing competitive observations and market research

### This is what you bring in

- Affinity for technology
- Initiative and commitment
- High degree of reliability, ability to work in a team and strong networking skills
- Systematic, conscientious, independent and solution-oriented way of working
- Willingness for further education and training
- Helpful and friendly manner
- Mobility, car driving licence
- Confident expression in written and spoken German
- Good knowledge of English

### This is what we offer

- A comprehensive induction
- Individual support and further training
- Participation in capital-forming benefits
- Spendit card after the probationary period (job ticket)
- Coffee, water and weekly fruit deliveries
- Parking spaces and excellent transport connections

### Interested?

Please apply online at [career@desaysv.eu](mailto:career@desaysv.eu)